



Patient Bill of Rights

- The right to be treated with dignity, privacy, humane care and freedom from mental and physical abuse, neglect and exploitation.
- The right to have freedom from financial or other exploitation, retaliation and humiliation.
- The right to live as normally as possible while receiving care and treatment.
- The right to receive age-appropriate treatment, including access to medical care and rehabilitation services.
- The right to an individualized written Treatment Plan setting forth a program to maximize the development or restoration of capabilities.
- The right to have access or referral to legal entities for appropriate representation.
- The right to confidentiality as governed by the General Statutes, North Carolina Administrative Codes and HIPAA.
- The right to communicate and consult with his/her legal responsible person.
- The right to be informed consent or refusal or expression of choice regarding: (1) service delivery, (2) release of information, (3) concurrent services and (4) composition of the delivery team.
- The right to be free from mistreatment, abuse or neglect, including corporal punishment.
- The right to participate in the development of the Treatment Plan to receive services offered by CCCS and to be informed of the expectations of all participants involved in the implementation of the Treatment Plan.
- The right to help develop discharge and after care plans.
- The right to have access to his/her records, which include medical and mental health information.
- The right to education.
- The right to the least restrictive or least intrusive treatment alternative available and appropriate to the client's care.
- The right to not be subjected to sexual advances, sexual harassment, or sexual offenses of any nature.
- The right not to participate in public performances/appearances (on behalf of the agency) against she/he wishes.
- The right to have identity protected in the context of agency reports.

- The right to consent or refuse any service, treatment or medication.
- The right to exercise the same civil rights and remedies as any other citizen, e.g., own and dispose of property, make purchases, enter into contractual relationships, register and vote, bring civil actions, and marry and get a divorce, unless the exercise of a civil right has been precluded by an unrevoked adjudication of incompetence.
- The right to receive a timely response from CCCS for service request;
- The right to be fully informed of the services that will be provided, the alleged benefits, potential risks, and possible alternatives.
- The right to receive quality services and support from Clinical Counseling and Consulting Services, PLLC.
- The right to request a change in service provider without the fear of reprisal or discrimination.
- The right to maintain communication privileges at all reasonable times.
- The right to be informed within a reasonable time of any anticipated ending of service.
- The right to participate in any decision to change agencies or choose other arrangements should services be ended.
- The right to participate in appropriate and generally acceptable social interactions and activities with other individuals and members of the community.
- The right to make your own choices.
- The right to a grievance procedure that includes the right to express dissatisfaction with services rendered.
- The right to have access to self-help and advocacy support services.
- The right to investigate and resolve alleged infringement of rights.